



HHOC Website Privacy Policy

Effective July 28, 2023

At Hospitality House of Charlotte (HHOC), we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information gathered on our website. By using our website, you consent to the terms and practices described in this policy. We encourage you to read this Privacy Policy carefully and contact us if you have any questions.

Information We Collect

- a. **Personal Information:**
HHOC may collect personal information that you voluntarily provide when you interact with our website, such as your first and last name, email address, postal address, phone number, credit card number, and other relevant details.
- b. **Non-Personal Information:**
HHOC may also collect non-personal information, such as your IP address, browser type, operating system, and the pages you visit on our website. This information is collected for statistical purposes and to improve the functionality and user experience of our website.
- c. **Cookies and Tracking Technologies:**
Our website may use cookies and similar tracking technologies to enhance user experience and collect non-personal information. You can manage your cookie preferences through your browser settings.

How We Use Your Information

- a. **Personal Information:**
We may use personal information that you voluntarily give to provide relevant updates about the organization; communicate with you about upcoming events or fundraising activities; process donations and provide donation receipts; respond to your inquiries and provide support; or manage and optimize our website's content and functionality. You may opt out of mailings, emails, or phone communications at any time by contacting us directly. You may unsubscribe from emails sent by hosted platforms at any time by selecting the unsubscribe option.
- b. **Non-Personal Information:**
Non-personal information may be used for analytical purposes, to monitor website performance, or improve our services.

How We Share Your Information

- a. **Third-Party Service Providers**
We may share your information with trusted third-party service providers who assist us in operating our website and conducting our nonprofit activities such as processing donations. These service providers are obligated to protect your information and can only use it to provide the requested services.
- b. **Legal Requirements**
HHOC may disclose your information if required to do so by law, or if we believe in good faith that such action is necessary to comply with legal obligations or protect our rights and safety.
- c. **Consent**
We will obtain your consent before sharing your personal information with third parties for purposes other than those outlined in this Privacy Policy.

Data Security

We take reasonable measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no data transmission over the internet or electronic storage is entirely secure. We cannot guarantee the absolute security of your information, and you provide it at your own risk.

External Links

Our website may contain links to external websites. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to review the privacy policies of any linked websites you visit.

Children's Privacy

HHOC complies with the Children's Online Privacy Protection Act (COPPA) and does not knowingly collect personal information from anyone under the age of 13. If we become aware that we have inadvertently collected information from a child under 13, we will take appropriate steps to delete it.

Changes to this Privacy Policy:

This privacy policy is effective as of July 28, 2023. HHOC may update this Privacy Policy from time to time to reflect changes in our practices or for legal, operational, or regulatory reasons. Any updates will be posted on this page, and the effective date will be revised accordingly. We recommend you check periodically for the most up-to-date version of the Privacy Policy. However, changes will not be retroactively applied and will not alter how HHOC handles previously collected information.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or how we handle your information, please contact us at:

Hospitality House of Charlotte
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