

Privacy Policy

Internet Privacy Policy

Hospitality House of Charlotte (HHOC) will use its best effort to protect the privacy of visitors to this web site.

Types of Information Collected and Its Usage

HHOC only gathers personal information such as first and last names, home addresses, email addresses and credit card numbers, when voluntarily submitted by you. If you make online donation, personal information will be collected from you in order to process the donation.

We will use personal information that you voluntarily give to send you information such as, HHOC, updates, fundraising events, campaigns, or other fundraising initiatives. If you wish to unsubscribe to any mailings, email info@hhocharlotte.org or for email based campaigns, you may unsubscribe by clicking unsubscribe on the email campaign.

Sharing of Personal Information

Companies may be engaged by HHOC to perform a variety of functions such as, assisting with technical services for our web site, they may act as a 3rd party donation collection (for example, PayPal) , etc. These companies may have access to personal information if needed to perform necessary functions; however these companies may only use such personal information for the purposes of performing their needed tasks and may not use it for any other purpose. Other than as provided in this privacy policy, HHOC, does not sell, transfer, or disclose personal information to 3rd parties.

HHOC reserves the right to use or disclose any information as needed to satisfy any law, regulation or legal request, to protect the integrity of the site, to fulfill your requests or to cooperate in any law enforcement investigation or an investigation on a matter of public safety.

Web

Connect2Give – A Text to Give Program

Hospitality House of Charlotte and Connect2Give (C2G) respects your privacy. We follow the guidelines for the mobile channel established by the Mobile Giving Foundation (MGF) and adhere to a strong privacy policy.

Your donation, identified through your text message donation, will be distributed from your carrier to Hospitality House of Charlotte my MGF, a nonprofit organization that distributes or grants your donation and Connect2give. We do not sell, trade or rent your personal information to other companies or individuals. We may use information collected through our services and website for research and development purposes. However, such usage will not include any personal identifiable information in such research or analysis. We only use your information for its intended purposes. By completing the transaction, you give us permission to see your personal information related to your donation. IF you do

not wish to share any personal information with us, please contact MGF. We use industry-leading Secure Sockets Layer (SSL) technology to keep your personal information as secure as possible.

We will also use your information to provide you with a donation record and may occasionally send you updates about or from your favorite charities. If at any time you would like to correct and/or remove your information, please contact us at info@connect2give.com.

We comply with the Children's Online Privacy Protection Act (COPPA) and do not knowingly collect personal information from anyone under the age of 13. Personal information collected by us is stored in our secure database. We have the right to divulge information as necessary to comply with any state and federal laws.

Texting a donation (Texting HHOC to 501501)

A one-time donation of **\$10.00** will be added to your mobile phone bill or deducted from your prepaid balance. Donor must be age 18+ and all donations must be authorized by the account holder (e.g. parents). By texting YES, the user agrees to the terms and conditions. All charges are billed by and payable to your mobile service provider. Service is available on most carriers. Donations are collected for the benefit of Hospitality House of Charlotte by the Mobile Giving foundation and subject to the terms found at www.hmgf.org/t. Message & Data Rates May Apply. You can unsubscribe at any time by texting **STOP** to short code 501501. You may also text HELP to 501501 for help.

Access

You are in control of any personal information you provide us on-line. If at any time, you would like to correct the personal information we have about you or if you would like to change your preferences for contacts from us, you can let us know by emailing info@hhocharlotte.org.

To review any personal information we have about you or ask us to delete that information, please email info@hhocharlotte.org.

Cookies

"Cookies" are pieces of information that a web site transfers to an individual's hard drive for record-keeping purposes. Cookies allow the web site to remember important information that will make your use of the site more convenient. Like most web sites, HHOC uses cookies for a variety of purposes to improve your on-line experience. For example, we track the total number of visitors to our site on an anonymous aggregate basis. We may also employ cookies so that we remember you when you return to this site. We may associate personal information with a cookie file in that instance.

Use the options in your web browser if you do not wish to set your browser to notify you when you receive a cookie. Click on the "Help" section of your browser to learn how to change your cookie preferences. If you disable all cookies, you may not be able to take advantage of all the features of the web site.

Links to Other Sites

We may offer links to sites. Clicking on these links is at the risk of the internet user. We are not responsible for the policies and practices of other companies outside of HHOC.

Changes to Privacy Policy

This privacy policy is effective as of January 1, 2014. From time to time, it may be necessary for HHOC to change or update the policy. If we change our policy, we will post the revised version here, so we suggest that you check periodically for the most up-to-date version of our privacy policy; however, any changes will not be retroactively applied and will not alter how we handle previously collected information.

How to Contact Us

If you have questions about our HHOC Internet Privacy Policy, please contact

Hospitality House of Charlotte
1400 Scott Avenue
Charlotte, NC 28203
info@hhocharlotte.org
